



# St Ippolyts C.E. (Aided) Primary School

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## Parent Questionnaire 2017: Results

Dear Parents,

Thank you very much for taking the time to respond to our recent 2017 Parent Questionnaire; we are delighted with the positive responses. **A total of 62 completed questionnaires were received by the deadline, representing 41% response rate.** Below is a breakdown of the number of responses for each question. Overleaf is a summary of the comments received in the 2 final boxes of the questionnaire with our response to these areas where appropriate. Due to the tight timescales, if you returned your form after the deadline, it is not included in this analysis, but of course we will still be taking your comments into consideration.

*Totals may not add up to 62 where statements were left blank or where ticks were placed over the line or in two categories; these responses were unable to be counted in the analysis.*

	(please tick)	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
1	My child is happy at this school.	35	26	1	0	0
2	My child feels safe at this school.	38	24	0	0	0
3	My child is making good progress at this school.	26	32	3	0	0
4	My child is well looked after at this school.	37	23	1	0	0
5	My child is taught well at this school.	32	29	0	0	0
6	My child receives appropriate homework for their age.	27	29	5	0	0
7	This school makes sure its pupils are well behaved.	34	23	2	0	0
8	This school deals effectively with bullying.	18	22	2	2	17
9	This school is well led and managed.	27	33	0	0	0
10	This school respond well to any concerns I raise.	23	31	2	0	2
11	I receive valuable information from the school about my child's progress.	26	32	2	0	0
12	I would recommend this school to another parent.	Yes 59		No 1		

### What have we done in response to your feedback last year?

**Electronic payments:** we introduced School Gateway in response to parental requests last year. As with any new system it takes time to embed fully and iron out any glitches but it has been welcomed by many families. Not all families are yet using this facility, but in time we anticipate it will become the norm.

**More sports:** Over the course of this year, we have increased the number of sporting activities and clubs available to all children. We remain committed to ensuring our clubs are fully inclusive by being free to attend for all children, which is why we do not wish to introduce fee-paying external clubs as this would prevent some children being able to join.

## What do you think we do best at St Ippolyts?

**21 comments relating to teachers/staff/teaching:** high quality teaching / excellent caring staff / fabulous staff (5) / challenge for the most able / pastoral care from teachers / all the staff / support individual child's well being / dedicated teachers (3) / hard working teachers / brilliant teaching / support those with extra needs / staff are informative and helpful / staff care (3) / each child treated as an individual

**31 comments relating to school ethos:** inclusive school (4) / feels homely / nurturing environment (5) / community feel (6) / welcoming / feels safe and happy / friendly / caring loving environment / values for life / safe (4) excellent behaviour / no bullying (4) / behaviour dealt with promptly (3) school works in harmony / strong relationships / children love school / my child is so proud of his school / nurture children's confidence / it's like one big family / discipline

**16 comments relating to curriculum and activities:** range of activities (6) / fun learning (5) / Arts days (3) / Science days (3) / World Book Day / trips and visits / the extras (4) / humanities / arts / productions / extracurricular activities (3) / sports events (6) / Early Bird Club

**17 comments relating to communication:** weekly newsletter (4) / texting (5) / blogs / information sent home / school responds to feedback / excellent communication / parents fully involved / very informative / opportunities for parents to come into school (3) / website (5)

## What do you think we could consider for the future?

*(included where comments appeared more than once)*

### Parking outside school: (7)

**Our response:** *We continue to be deeply concerned about the parking and driving habits of a very small number of parents and carers outside our school. We are very grateful to the vast majority of you who make safe, considerate choices. It is extremely disappointing and worrying that such a small number of 'persistent offenders' continue to ignore our pleas for safer parking, thus creating anxiety and frustration amongst the parents and local community. Our prime concern is that of child safety, and until everybody who drives to and from school works collaboratively to ensure the safety of our children, we remain gravely worried that it is only a matter of time before a child is hurt, or worse. We work closely with the local police to monitor traffic conditions and recommend that parents report incidents of dangerous driving on the non-emergency police number, 101. As a school, we report this regularly and the more parents who also do this, the more chance we have of there being some action taken.*

### Homework (5)

**Our response:** *Homework divides opinion because some parents want more, some want less! We are currently working on reviewing our homework procedures for next year so keep a look out early in the autumn term.*

### More sports and after school clubs (2)

**Our response:** *The teachers are not obliged nor contracted to run after school clubs and do so voluntarily, for which we are very grateful. It would not be reasonable to expect teaching staff to run more than one after school club when other afternoons are taken up with staff meetings, key stage planning meetings, appointments with parents etc.*

### Have a photograph of the children who took part in the trampoline competition on the website (3)

**Our response:** *We would be delighted to share photographs of children's achievement in external clubs/activities on the school website and parents are welcome to email us any time if this is something you would like us to do [head@stipps.herts.sch.uk](mailto:head@stipps.herts.sch.uk)*

### Have a Facebook page (3)

**Our response:** *At this point in time we currently have no plans to introduce a Facebook page for reminders or photographs. Our website is continually updated and all information needed is on there. A Facebook page would be a duplication of information which is already easily available in one central place online.*

### Have a full time SENCO (2)

**Our response:** *we would LOVE to have a full time SENCO! Unfortunately, this is not financially possible. We are very lucky that we can afford to have a non-class based SENCO as in many smaller schools the role is carried out by a class teacher or the Headteacher.*

### Be more accommodating of working parents (2)

**Our response:** *we do recognise that many parents work and this can make it tricky to attend events but we have a duty of care to the well-being and work life balance of staff, many of whom are also working parents. All key dates are published well in advance so people can plan their work schedule to be able to come along to those activities they would like to.*